

DRS SHAMSEE, WARD, WILDING & ASSOCIATES

**Slaithwaite Health Centre
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Minutes of Patient Participation Group Meeting Held Monday 10th March 2014

Attendees: Dr James Ward (GP Partner), Kelda Childs (Operational Manager), Andrea Gregory, Robert Bamforth, Brian Turner, Kevin Souter and Barbara Wood.

Minutes of Previous Meeting: The minutes of the last meeting on 12th December 2013 were made available for review.

Patient Survey: Dr Ward revealed the results of the 2013/14 patient survey, which has now closed. There were 62 responses in total, which represents 1.4% of the Practice population. The survey was made available both in the surgery and on the Practice website. All in all the results were very positive and encouraging. They are now available to view on the Practice website and the Practice waiting room. One of the main actions to come from the survey will be to set up educational evenings for patients. These will cover subjects such as first aid, CPR and diabetes.

Update on Winter Pressures Surgeries: The Saturday morning winter pressure surgeries have now ceased. The uptake/demand for these surgeries has been quite low, with the doctor seeing an average of 3 patients per week.

Dr Wilding: Dr Paul Wilding (GP Partner) will be returning from sabbatical from April 2014. From this time, Dr David Shutt will spend the majority of his working week at Oaklands Heath Centre, but will remain at Slaithwaite on a Tuesday only.

On-line Appointment Booking: This is going extremely well. Currently 4.3% of the Practice population has signed up to use the system.

AOB: What is happening with regards to the NHS Care Data? The Care Data programme is still going ahead, but the upload of data has now been put on hold until the autumn. This is to give patients a longer consultation time should they wish to object to their data being extracted.

It was once again noted that Dr Shamsee had done some diabetic clinics at Slaithwaite, but they had ceased after a couple of months. It was asked what had happened to these

surgeries and were they to be re-instated. Dr Ward issued a maybe. Given the rota changes from April, Dr Shamsee may be available to schedule the clinics once more.

Date of Next Meeting: TBC, but anticipated to be sometime in June 2014.