

# **DRS SHAMSEE, WARD, WILDING & ASSOCIATES**

**Slaithwaite Health Centre**

**New Street, Slaithwaite, HD7 5AB**

**Tel: 01484 846674 Fax: 01484 841602**

**'Every patient is the only patient'**

## **Minutes of Patient Participation Group Meeting 17<sup>th</sup> October 2016 @ 6.30pm**

**Attendees:** Dr James Ward (GP Partner), Kelda Childs (Operational Manager), Kevin Souter, Christine Shepherd, John Doran, Cath McGurk, Robert Bamforth, Andrea Gregory, Vilma Oreniss, Brian Turner, Barbara Wood.

**Minutes of the previous meeting:** Minutes of the last meeting on 11<sup>th</sup> July 2016 were made available for review.

- Regarding nurse practitioners, it was not pointed out at the last meeting that Dawne Fretwell is a nurse prescriber.
- As requested by the group, a chair with arms has now been purchased for the waiting room. More will be purchased once this one has been assessed for durability, etc.
- Our infection control lead has confirmed that we cannot have wipeable books in the children's waiting area. Suggestions for this area included a TV exclusive to children, asking parents to bring their own toy/books and decorating the area with nursery rhymes. A survey of parents with young children was also suggested.

**The PPG Constitution:** Further amendments were recommended by the group. These have now been made and a final version will be circulated. Dr Ward again asked if any members were interested in chairing the group. The group, in essence, should feel like it runs as a patient group, rather than being run by Dr Ward. The group consensus was to keep Dr Ward as chair and he agreed to this for the foreseeable.

**CQC Visit:** The surgery will be inspected by the CQC on Thursday 3<sup>rd</sup> November. On the day there will be 1 inspector and 1 external GP who will want to speak to staff and to patients. They will also want to speak to members of the PPG, usually early morning. Several members volunteered to be available on the day. If any other members would like to attend, they are most welcome. Details of the visit times, etc. will be confirmed to interested parties. The visit should not have an impact on services on the day.

**Flu Clinic:** The flu clinic on the 8<sup>th</sup> October ran a little behind time and Dr Ward apologised for this. He admitted the surgery had got its calculations wrong with the number of staff versus the number of patients. This year there has been a much greater uptake with the children's nasal flu vaccine. These appointments tend to take longer than the standard, intramuscular vaccination. There has also been a greater uptake of the shingles vaccination, which we offered at the same time to avoid patients having to return to surgery.

A comment has been left on the NHS Choices website and Dr Ward will reply and apologise to this. An additional member of staff has been recruited for the next flu clinic on the 12<sup>th</sup> November.

**Update on progress with the CCG:** A meeting between the surgery and the CCG has taken place at last. We have, at least, started a conversation with them. The outcome of this conversation was that they were going to go away and see how they can resolve the impasse between us re: funding cuts. There was a brief discussion within the group regarding the closure of hospital services. No one is sure how this is going to go, but Dr Ward believes it will go to a much higher level before it is decided.

**Nurse recruitment:** One of our nurses, Debbie Fitzpatrick, is leaving the practice. As a result we will need to look at the nursing skill mix. It was recognised that it is difficult to attract and recruit new staff with the threat of funding cuts looming. Our other nurses have expressed an interest in increasing their hours and there may be the possibility of utilising a nurse from Oaklands Health Centre.

**AOB:**

- Andrea circulated a document from Talk Health Kirklees entitled 'Your views on proposed changes to healthcare.' This has been emailed to PPG members with an email address. Hard copies can be made available upon request.
- Star Chemist has a campaign running to protect the closure of small chemists. With the community pharmacy reforms, there is a move to reduce funding by 12% between Dec 16 and March 17. Smaller pharmacies will be affected the most. The chemist network will be rationalised and there will be a move to supply drugs from larger warehouses, rather than smaller, community chemists.