

Patient Participation Group Annual Report – Slaithwaite Health Centre

March 2018

Profile of Practice Population and PRG

Slaithwaite Health Centre has a practice population of 5220 patients.

49% male

51% female

| | |
|------------------|-----|
| % under 16 years | 21% |
| % 17 – 24 years | 8% |
| % 25 - 34 years | 15% |
| %35 – 44 years | 14% |
| % 45 – 54 years | 16% |
| % 55 – 64 years | 12% |
| % 65 – 74 years | 8% |
| %75 – 84 years | 4% |
| % over 84 years | 2% |

Slaithwaite Health Centre set up a Patient Participation Group in 2008. There are currently 20 members, some of whom attend the quarterly meetings with others opting to receive the minutes of the meetings only. All patients who are registered at the Practice are welcome to join the group and share their views. From 1st April 2017 to 31st March 2018, 3 meetings have been held.

The table below is a description of the profile of the Patient Representative Group (PRG) and shows the variation between the practice population and the PRG.

| Age | | |
|--|----------------------------------|-------------|
| | Practice population profile | PRG profile |
| % under 16 years | 21% | 0% |
| % 17 – 24 years | 8% | 0% |
| %25 – 34 years | 15% | 10% |
| %35 – 44 years | 14% | 5% |
| % 45 – 54 years | 16% | 20% |
| % 55 – 64 years | 12% | 30% |
| % 65 – 74 years | 8% | 20% |
| %75 – 84 years | 4% | 15% |
| % over 84 years | 2% | 0% |
| Ethnicity | | |
| Practice population profile | PRG profile | |
| White | White | |
| % British Group 27% Recorded | % British Group 100% Recorded | |
| % Irish 1% Recorded | % Irish 0% | |
| Mixed | Mixed | |
| % White & Black Caribbean 0% | % White & Black Caribbean | |
| % White & Black African 1% Recorded | % White & Black African 0% | |
| % White & Asian 1% Recorded | % White & Asian 0% | |
| Asian or Asian British | Asian or Asian British | |
| % Indian 1% Recorded | % Indian 0% | |
| % Pakistan 0% Recorded | % Pakistan 0% | |
| % Bangladeshi 0% Recorded | % Bangladeshi 0% | |
| Black or Black British | Black or Black British | |
| % Caribbean 0% Recorded | % Caribbean 0% | |
| % African 1% Recorded | % African 0% | |
| Chinese or other ethnic group | Chinese or other ethnic group | |

| | |
|--------------------------|-----------------|
| % Chinese 1% Recorded | % Chinese 0% |
|--------------------------|-----------------|

| Gender | | | |
|-----------------------------|-----|-------------|-----|
| Practice population profile | | PRG Profile | |
| % Male | 49% | % Male | 40% |
| % Female | 51% | % Female | 60% |

Steps taken to ensure that the PRG is representative of its registered patients

- The PRG is not representative of the practice population mainly by age group
- The practice has managed to recruit 3 new members
- The practice actively attempts recruitment in the following ways:
Information notices, posters and messages are displayed in the reception area
The Practice website encourages involvement and participation
New patients are informed of the PRG and invited to meetings

During the year the Practice has resourced feedback which is reviewed on a regular basis, from patients via various means:

- Friends and Family Test
- Comments and suggestion box
- Satisfaction Surveys

The group decided on the following projects for the year April 2017 to March 2018:

- Slawit Odyssey Men's Group
- First Aid Awareness Course
- Training and Education Future Events

Slawit Odyssey:

Our Practice Nurse identified a cohort of older men who were often feeling lonely and isolated. A 'Slawit Odyssey' group was set up for these gentlemen to attend.

Outcomes:

The group is held at the surgery once a month. Tea, coffee and cake are provided and there is no set agenda. It is simply a place to make new friends and to have a chat.

First Aid Awareness Course:

A first aid awareness course was suggested by the 'Slawit Odyssey' men's group.

Outcomes:

The Practice hosted a first aid awareness course on the 19th March 2018, which was delivered by the Yorkshire Ambulance Service. It was so successful that a further date will be arranged in October and will be open to anyone who wishes to attend.

Training and Education Future Events:

The Patient Participation Group have suggested the Practice could host an assortment of training/education events in the future.

Outcomes:

A further first aid awareness course will be held in October 2018. The Practice is looking into hosting other events, such as how to treat minor ailments/self-care, which one of the GPs could lead.